

General Sales Condition

1. Tickets purchased cannot be cancelled or refunded under any circumstances.
2. Children 3 and below may enter for free but must be accompanied by an adult above 18 years of age at all times. However, we strongly discourage children below 12 years of age from attending this event as the scale and size of the event is not suitable for young children.
3. For those who purchase on behalf of your friend/family please make sure the tickets are only given to the right person.
4. For multiple-ticket purchasers, you are solely responsible for all the tickets under your purchase.
5. Official ticket sellers will not be responsible for any wristbands that is lost, stolen, damaged or destroyed.
6. In the case of duplicate access on the event day, you are required to show the proof of purchase, if you fail to provide evidence, no entry will be allowed.
7. Information is collected from those registering with SWIF in order to facilitate ticket services or other services available. The information is collected and used in accordance with SWIF Privacy Policy.
8. Purchase from Unauthorised Sources / Refusal of Admission
 - Purchase of ticket shall only be made from sources at ageconvention.com. In the event that the purchaser provides false or incorrect data when making the purchase, the purchaser may be barred from attending the Event.
 - The Organizer reserves the right, without refund of any amount paid, to refuse the admission to, and/or eject any person whose behaviour does not comply with the rules and regulations set forth by us and/or the venue.
9. Delay & Postponement
 - There is no exchange or cancellation of tickets under any circumstances and tickets sold are not refundable unless otherwise permitted under paragraph below.
 - In the event of postponement, the ticket purchased for the original event date may be applicable and valid for the new event date unless otherwise notified.
 - Organizer reserves the right to postpone, cancel, interrupt or stop the event due to government actions and directives, adverse weather, dangerous situations, or any other causes beyond its reasonable control.
10. Cancellation
 - Organizer reserves the right to postpone, cancel, interrupt or stop the event due to government actions and directives, adverse weather, dangerous situations, or any other causes beyond its reasonable control.
 - Organizer shall not be held liable for any expenses, losses or damages due to postponement, cancellation or interruption due to circumstances beyond its control.
 - In the event any guests are unable to attend or participate or there are changes in the content, no refund can be claimed under any circumstances

- Organizer reserves the rights to change or amend any terms and conditions at any time at its sole and absolute discretion without prior notice.

11. Consent

- During the Event (including entry into the Event), the ticket holder agrees to submit to any search for any prohibited items including but not limited to weapons, controlled, dangerous and illegal substances and recording devices.

12. Assumption of Risk

- The ticket holder voluntarily assumes all risk and danger incidental to the Event whether occurring prior to, during or subsequent to the actual Event, including but not limited to any death, personal injury, loss, damage or liability.

13. Changes to Event

- Organizer reserves the right to withdraw, replace, add or substitute any artists / performers' and or vary advertised programmes, event times, seating arrangements and audience capacity without prior notice.
- Organizer reserves the right to postpone, cancel, interrupt or stop the event due to adverse weather, dangerous situations, or any other causes beyond its reasonable control.

14. Amendments

- Organizer reserves the rights to supplement, add, change or amend any of these terms and conditions at any time and at its sole and absolute discretion without prior notice.

15. Other Terms & Condition

- All other ticketing, venue & event entry terms & conditions apply.